

## ATTENDANCE AND SCHEDULING

The confirmed guest count for your event must be received in writing no later than three (3) business days prior to the scheduled event date. If the confirmed guest count is not delivered within this timeframe, the Facility will consider the contracted guest count the confirmed guest count. If attendance exceeds the confirmed guest count, additional per person charges will be included in the final bill. The Facility is not responsible for staffing or food and beverage to support more than a three percent increase in attendance.

*Please arrive no earlier than 15 minutes prior to the party start time.*

The event will begin at the contracted event time listed above. The Facility cannot guarantee you will receive your full activity time if you arrive after the contracted event time.

## BILLING AND DEPOSIT

A deposit amount of \$75 is due upon booking of this agreement to hold your reservation. A final bill, including all receipts, shall be presented at end of your event. Group is responsible to pay the remaining balance at that time.

## CANCELLATION

In the event you choose to cancel your party, you must contact the birthday party coordinator directly via email or written request. **A deposit refund will only be granted if cancellation is made at least 7 days prior to event date.**

## FOOD AND BEVERAGE

Final group menu selections must be made no later than 3 business days prior to the event date. No outside food or beverage is allowed on premises, with the exception of celebratory desserts. Please keep in mind that state health regulations prohibit outside food/drinks to be held in company food storage areas.

**FOOD ALLERGIES** should be made aware of at the time of booking your party so accommodations can be made.

\*Due to supply shortages throughout the nation, there may need to be adjustments made to your event menu.

## PHOTO AGREEMENT

Grand Station Entertainment may use any photos taken by the entertainment facility center for the sole purpose of advertisements and Grand Station's website, unless otherwise specified by party.

## BIRTHDAY DÉCOR

Decorations must be dropped off and pre-assembled at least two days prior to event date with child's name, date, and time of party. Please look over the list of permitted items below:

- Plates
- Tablecloths
- Cups
- Cutlery (forks, knives, spoons)
- Pre-assembled table décor
- Pre-assembled goodie bags
- Pre-inflated balloons (balloon inflation available, upon prior request, will be subject to additional charge)

**ALL RESERVATIONS AND AGREEMENTS** are subject to the operating rules and regulations of the Facility. All attendees of Group will be expected to adhere to such rules.

- Do not cross the foul line: oil can be slippery and cause falls
- Never walk down a bowling lane
- There should be only 1 person on the approach at a time to avoid accidents
- No more than 1 bowling ball at a time should be thrown down the lane at a time
- Never put your hand or any objects in the ball return
- No running is permitted in the facility
- No standing on tables or chairs are permitted
- Posted rules for laser tag must be followed
- Miniature golf balls should not be thrown
- Glitter is prohibited
- Loose feathers are prohibited
- Confetti is prohibited
- Confetti filled balloons are prohibited
- Silly string is prohibited
- Throwing food and beverage is prohibited

**DAMAGE/CLEAN-UP FEE**

Grand Station Entertainment reserves the right to charge a minimum cleaning fee of \$50 to the final bill if there is damage/excessive clean-up needed, included but not limited to the prohibited items and actions above.

**INDEMNIFICATION/INSURANCE**

Each party shall defend, indemnify and hold the other harmless from and against any and all liabilities, losses, damages, settlements, claims, actions, suits, penalties, fines, costs or expenses (including reasonable attorney fees and other expenses of litigation actually incurred) arising out of any claim, lawsuit, demand, assessment, proceeding or action brought by a third party arising out of or resulting from the gross negligence, recklessness or intentional acts or omissions of the indemnifying party.

If applicable, each party agrees to obtain and maintain at its cost and expense commercial general liability insurance, including contractual liability insurance, property damage insurance, professional liability insurance, worker's compensation insurance in amounts appropriate to the conduct of each party's activities under this agreement. Facility reserves the right to require proof of insurance and/or be named as additional insured under such insurance.

**CUSTOMER ACCEPTANCE**

By paying the deposit to reserve your event, you are accepting the responsibility for the services and prices listed in the birthday package booked.